



Mendip Vale Medical Practice

www.mendipvale.nhs.uk

Welcome to the July Newsletter

Updating you with information about your Practice

Repeat Prescriptions

Medicine waste costs the NHS £1.2 million a year here in North Somerset. This is equivalent to 75,000 GP appointments in North Somerset. One of the strategies adopted by the NHS is to reduce this waste and recommends to GP Practices to prescribe on a monthly basis to all Patients. Many areas are adopting prescribing a 28 day supply to tackle medication waste. At Mendip Vale Medical Practice we are supporting NHS waste reduction with this policy being one of those strategies. We hope all Patients will support us in this initiative to preserve our NHS. We appreciate that there may be one off occasions where Patients will need more than 28 days supply and we will always make exceptions in these circumstances. Patients can request a 28 day supply either Online through Patient Access, at any of the Reception desks at our Surgeries, or by handing in a paper request.

Patients who are on long term stable Medication can opt for repeat dispensing at a Pharmacy of their choice. A 6 month batch of Medication will be sent to their Pharmacy enabling Patients to pick up their prescriptions every 28 days.

For further information on medicines waste please see the North Somerset CCG website.

<https://www.northsomersetccg.nhs.uk/your-health-local-services/help-support/You-and-your-medicines/>

Save time – do it Online!

GP online service gives Patients the option to book appointments, request repeat prescriptions and view their GP records using their computer, tablet or smartphone rather than having to phone or visit their Practice.

Online services complement the existing ways patients can access appointments, prescriptions and their records.

If you are not already registered for GP online services please let a member of the Practice team know you would like to use this service.

Appointments Missed

Partners:

Dr Philip Donlevy, Dr Cordelia Feuchtwang, Dr Joanna King, Dr Alan McClatchey, Dr Shruti Patel,
Dr Samuel Partridge, Dr Richard Reed, Dr Andy Warinton

Associates:

Dr Caro Ash, Dr Katie Ellison, Dr Helen Nicholls, Dr Michael Peel, Dr Laura Ratcliffe, Dr Claire Roberts,
Dr Carrie Saunders, Dr Lucy Thomas, Dr Simon Trotter, Dr Rowan Wearn, Dr James Wrench

A total of 356 appointments were missed by Patients across our Surgeries in May, this averages 11 missed appointments per day. Please help us to provide you with a faster more efficient service by cancelling your appointment if you no longer require it.

National Awareness in July

These groups can provide valuable information on how to look after your own health and provides support and advice on conditions that might affect you or your family.

International Group B Strep Awareness Month

Increasing awareness and prevention of group B strep (GBS) disease in babies before birth through early infancy by providing downloadable materials and resources for parents, medical professionals, and students. Group B Strep is a leading cause of meningitis and sepsis in newborns worldwide and is up to 90% preventable with proper testing and treatment. Testing is so important since approximately 10%-25% of pregnant women carry GBS and about half of infections occur in mothers who have no risk factors.

<http://gbss.org.uk/campaigning/gbs-awareness-month/>

24/7 Samaritans Awareness Day

Monday July 24th 2017 awareness of Samaritans 24-hour service across the UK. Visit the website for more details.

<http://www.samaritans.org/>

Your Feedback is Important to us

Please give us your Feedback!

We would love your feedback on what we are doing well and what we could improve on.

It's important that we hear from our patients so that we can constantly monitor and improve our service and if things go wrong, we can ensure we put them right.

Please fill in the Friends and Family Test which can be found on our website or across the Receptions in our Surgeries.

Please feel free to contact Sue with feedback and comments by phone on 01934 839837 or by email sue.millard@mendipvale.nhs.uk .

Welcome to New Staff

This month we welcome two new members of Staff; Tom Clarke will join the Practice as a Clinical Pharmacist and Hannah Cooke will be joining the Reception team.

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